

Patient Bill of Rights

- Expect to be treated with respect, consideration and dignity.
- To be assured confidential treatment of disclosure of records and afforded the opportunity to approve or refuse the release of such information, except as otherwise permitted by law of third party payment contract and when release is required by law.
- To know the name and function of any person providing health care services to the patient.
- To know names and professional relationships of other physicians who may care for the patient in the absence of the patient's attending physician.
- To be provided, to the degree known, information concerning their diagnosis, treatment and prognosis. When it is not medically advisable to give such information to the patient, the information will be made available to a responsible adult on the patient's behalf.
- To have the opportunity to participate in decisions involving their health care.
- To request a second opinion.
- To expect reasonable response to any reasonable requests the patient may make for service.
- To refuse treatment to the extent permitted by law and to be informed of the medical consequences of the patient's action.
- To refuse to participate in experimental research
- To expect communication in the language which they understand.
- To expect treatment without regard to race, color, creed, religion, sex, national origin or source of payment, except for fiscal capability thereof.
- To know services available, such as provisions for after hours emergency care, educational material available and policies concerning payment of fees.
- To examine and receive an explanation of the patient's bill, regardless of the source of payment.
- To expect reasonable continuity of care and to know in advance the time and location of appointments.
- To designate any area of where the patient is cared for or treated as a non-smoking area.
- To leave the Frederick Endoscopy Center even against the advice of the patient's physician.
- To have all patients' rights apply to the person who may have legal responsibility to make decisions regarding medical care on behalf of the patient.